



## WVPICCS HIT Assessment

### West Virginia Program to Increase Colorectal Cancer Screening: Health Information Technology Assessment

The following questions are about the use of electronic health records (EHRs) in relation to colorectal cancer (CRC) screening and data use. Please complete these questions to the best of your ability and consult with other members of your practice as needed.

The West Virginia Program to Increase Colorectal Cancer Screening (WV PICCS) values working with you. Thank you sincerely for your time and partnership!

Name of your health system or practice:

Name(s) and title(s) of the individual(s) completing this survey:

Please provide the following information about the EHR currently used:

Name of the EHR

How long your practice has used the EHR (in years and months)

We aim to understand how your health care team works together in collecting and using data in the EHR for CRC screening. For each of the role types below, please check if they interact with or use the EHR data for CRC screening at any of the main time points (i.e., pre-visit planning, during office visits, post-visit follow-up, and reporting). If the role type is not relevant to your health system, please leave blank.

We will use this information to build a draft workflow for current entry and use of CRC screening data for review and discussion together. This will help to identify any needs and opportunities for technical assistance.

	Pre-Visit Planning	During Visit	Post-Visit Follow-Up	Reporting
Front Office Staff / Reception	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Medical Support Staff (i.e., RN, MA, LPN)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Providers	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Laboratory	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Administration (i.e., CEO, CFO, COO, CIO)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Care Coordinators / Navigators	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Clerical Staff (i.e., Referral, Medical Records)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
EHR Analyst	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Please describe how **front office staff / reception** uses the EHR for pre-visit planning for CRC.

Please describe how **front office staff / reception** uses the EHR during office visits related to CRC.

Please describe how **front office staff / reception** uses the EHR for post-visit follow-up related to CRC.

Please describe how **front office staff / reception** uses the EHR for CRC reporting.

Please describe how **medical support staff** uses the EHR for pre-visit planning for CRC.

Please describe how **medical support staff** uses the EHR during office visits related to CRC.

Please describe how **medical support staff** uses the EHR for post-visit follow-up related to CRC.

Please describe how **medical support staff** uses the EHR for CRC reporting.

Please describe how **providers** use the EHR for pre-visit planning for CRC.

Please describe how **providers** use the EHR during office visits related to CRC.

Please describe how **providers** use the EHR for post-visit follow-up related to CRC.

Please describe how **providers** use the EHR for CRC reporting.

Please describe how **laboratory** uses the EHR for pre-visit planning for CRC.

Please describe how **laboratory** uses the EHR during office visits related to CRC.

Please describe how **laboratory** uses the EHR for post-visit follow-up related to CRC.

Please describe how **laboratory** uses the EHR for CRC reporting.

Please describe how **care coordinators** use the EHR for pre-visit planning for CRC.

Please describe how **care coordinators** use the EHR during office visits related to CRC.

Please describe how **care coordinators** use the EHR for post-visit follow-up related to CRC.

Please describe how **care coordinators** use the EHR for CRC reporting.

Please describe how **administration** uses the EHR for pre-visit planning for CRC.

Please describe how **administration** uses the EHR during office visits related to CRC.

Please describe how **administration** uses the EHR for post-visit follow-up related to CRC.

Please describe how **administration** uses the EHR for CRC reporting.

Please describe how **clerical staff** use the EHR for pre-visit planning for CRC.

Please describe how **clerical staff** use the EHR during office visits related to CRC.

Please describe how **clerical staff** use the EHR for post-visit follow-up related to CRC.



Please describe how **clerical staff** use the EHR for CRC reporting.

Please describe how **EHR analyst(s)** use the EHR for pre-visit planning for CRC.

Please describe how **EHR analyst(s)** use the EHR during office visits related to CRC.

Please describe how **EHR analyst(s)** use the EHR for post-visit follow-up related to CRC.

Please describe how **EHR analyst(s)** use the EHR for CRC reporting.

Is your EHR set-up to provide a list of patients age 45-74 who are not up-to-date on CRC screening?

- Yes
- No, but that feature can be programmed with current staff and resources
- No, but that feature can be programmed if additional resources were available
- No, cannot be generated
- Unsure

Please add any information on the capacity of the EHR to provide a list of patients age 45-74 who are not up-to-date on CRC screenings.

Is your EHR set-up to alert providers, medical assistants, and other staff that a patient is due or past due for CRC screening?

- Yes
- No, but that feature can be programmed with current staff and resources
- No, but that feature can be programmed if additional resources were available
- No, cannot be generated
- Unsure

Please add any information on the capacity of the EHR to alert providers, medical assistants, and other staff that a patient is due or past due for CRC screenings, and/or whether those features are used.

How actively used is the alert for due or past due colorectal cancer screenings?

- Not at all used / Not activated
- Sporadically used
- Generally used among the health care team
- Consistently used across the health care team / Standard operating procedure
- Unsure

If you would like to provide more information on how actively the alert for due or past due colorectal cancer screenings is use, please do so here.

We want to know about your health system's ability to report stool-based CRC screening tests in the EHR. Please indicate whether your EHR allows for the following:

	Yes	No	Unsure
Reporting the number of stool-based tests <b>disseminated to patients</b> in a given time period	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Reporting the number of stool-based tests <b>returned by patients</b> in a given time period	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Reporting the number of <b>positive stool-based test results</b> in a given time period	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Reporting the number of patients <b>referred for a follow-up colonoscopy after a positive stool-based test result</b>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

If you would like to provide more information on reporting stool-based CRC screening tests in the EHR, please do so here.

We want to know about your health system's ability to report colonoscopy screening in the EHR. Please indicate whether your EHR allows for the following:

	Yes	No	Unsure
Reporting the number of patients <b>referred for colonoscopy screening</b> in a given time period	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Reporting the number of patients <b>who complete colonoscopy screening</b> in a given time period	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Reporting the <b>total numbers of normal and abnormal colonoscopy screenings</b> in a given time period	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

If you would like to provide more information on reporting colonoscopy screenings in the EHR, please do so here.

Does your health system document personal and family history of colorectal cancer in the EHR?

Yes, in discrete fields (i.e., using ICD-10 codes)

- Yes, in text box
- No, but that feature can be programmed with current staff and resources
- No, but that feature can be programmed if additional resources were available
- No, cannot be generated
- Unsure

If you would like to provide more information on whether your your health system documents personal and family history of colorectal cancer in the EHR, please do so here.

Does the EHR allow you to report CRC screening rates triannually (i.e, every 4 months)?

- Yes
- No
- Unsure

Does the EHR allow you to report CRC screening rates by provider?

- Yes
- No
- Unsure

Can your health system run these reports without assistance from the EHR vendor?

- Yes
- No
- Unsure

If you would like to provide more information on whether your EHR allows you to report colorectal cancer screening reports by provider, please do so here.

Do patient EHR charts indicate if a provider has recommended colorectal cancer screening and the patient declined?

- Yes, in discrete fields
- Yes, in text box
- No, but that feature can be programmed with current staff and resources
- No, but that feature can be programmed if additional resources were available
- No, cannot be generated
- Unsure

Do patient EHR charts indicate if a provider has recommended colorectal cancer screening and the patient deferred a response (wants to think it over)?

- Yes, in discrete fields
- Yes, in text box
- No, but that feature can be programmed with current staff and resources
- No, but that feature can be programmed if additional resources were available
- No, cannot be generated
- Unsure

How often do you ask your patients about their social needs (i.e., transportation, safety, housing, food insecurity, financial strain, and mental health)?

- Always
- Often
- Sometimes
- Rarely
- Never

How often do you use information about a patient's social needs when making medical decision or developing a care plan?

- Always
- Often
- Sometimes
- Rarely
- Never

The WV Program to Increase Colorectal Cancer Screening aims to be an asset to your practice's ability to increase colorectal cancer screenings and best serve your patient population. Please provide any additional information on needs your organization may have for colorectal cancer screening reporting, tracking, and analytics so that we can best partner with you.

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