



Phase 1: Clinic Enrollment

- Assessments
 - Capacity, Readiness, COVID-19
- CQI Bootcamp
- Champion Rally
- Champion Workshops
- Monthly LC 1.0
- Monthly Interactive TA
 - AIM Statement
 - QI Action Plan
 - Current state swimlane
 - Fish Bone (RCA)
 - EBI Selection
 - PDSA Cycle(s)
- Annual data reporting

Phase 2: EBI Implementation

- Assessments
 - Capacity, Readiness, COVID-19
- Champion Workshops
- Quarterly LC 1.5
- Quarterly Interactive TA
 - assess impact on CRCS
 - identify patients with positive/abnormal findings
 - factors effecting low screening participation
 - adapt process maps to improve integration of EBIs
 - ensure patients offered/compliant with follow-up
- Provider, staff training
- Track monthly TY CRCS
- Annual data reporting

Phase 3: EBI Sustainability

- Assessments
 - Capacity, Readiness, COVID-19
- Champion Workshops
- Quarterly Interactive TA
 - future state process map
 - review data analysis of population health and SDOH data
 - priority matrix to determine area of focus
 - ensure EBIs support selected area of focus
- Track monthly TY CRCS
- Annual data reporting

Phase 4: Medical Neighborhood

- Assessments
 - Capacity, Readiness, COVID-19
- Champion Workshops
- LC 2.0
- Community-based process map
- Develop partnerships/resources
 - enhance internal/external processes for referral and follow-up procedure reporting
 - identify strategies to update CRCS status despite various EHR systems used.
 - address patient compliance to screening
 - identify/overcome barriers to care for uninsured/medically underserved
 - develop mechanisms to address gaps
- Track monthly TY CRCS
- Annual data reporting

