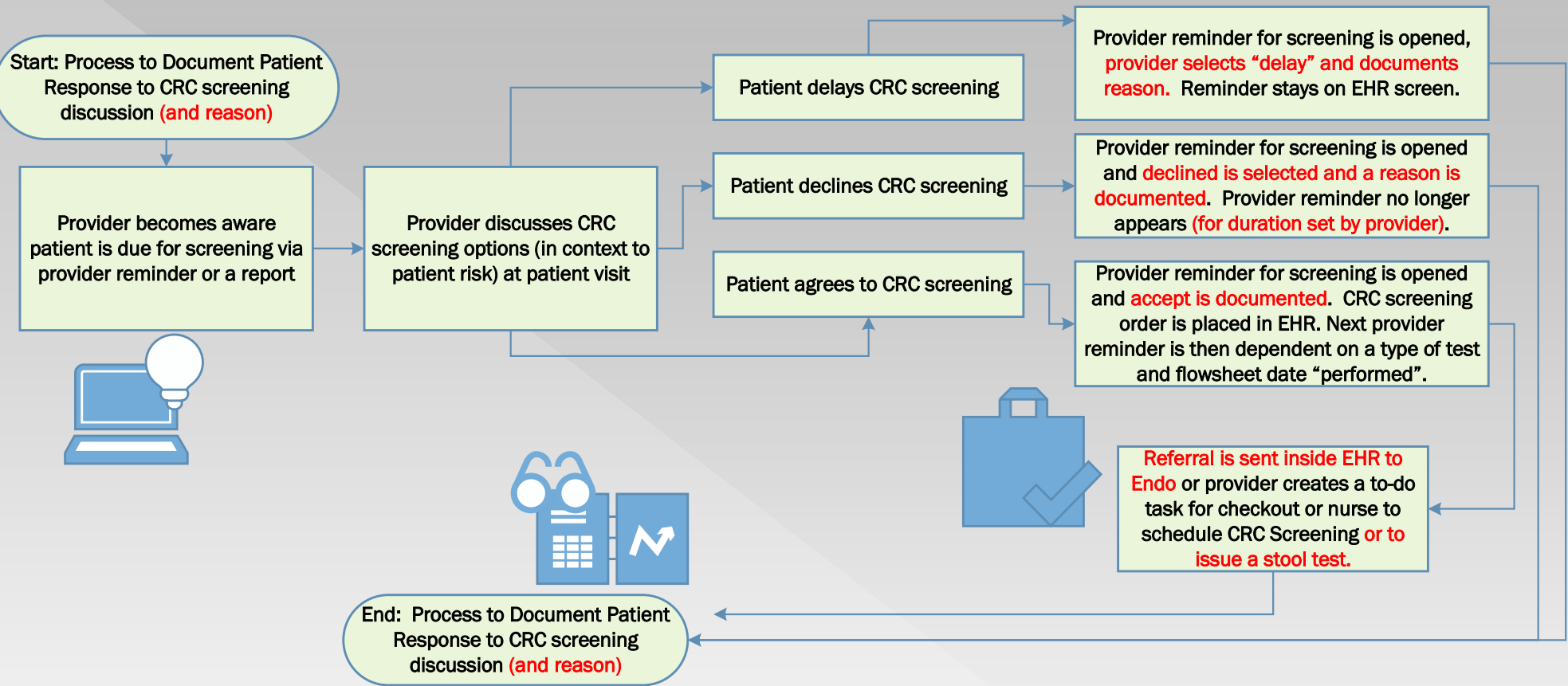


Documenting CRC Screening Discussions (Patient Response and Reason)



Questions/Opportunities:

- 1) In EHR, can the order undergo a status change to "referred, not completed" for ease of follow-up/reporting? What are referral status options?
- 2) Reporting could generate an open referrals report (orders tracking) to alert provider teams to follow-up to get them scheduled (monthly).
- 3) Ensure EHR use will allow providers to document CRC screening discussion patient responses in a method other than free text (easier reporting).
- 4) Can EHR produce the number of declines, delays, and accepted, not scheduled referrals over time to help show who might benefit from navigation to CRC screening?
- 5) In the step where the provider discusses CRC screening (at the patient visit), how is patient risk addressed (communicate to patient)?