

FIT at Point of Care (In Clinic) Workflow

Goal: Increase the number of patients who return the FIT kits given at point of care.

Patients who are due for CRC screening receive a FIT order & a FIT kit in-clinic

1 week later patients are sent a text message reminder to complete their FIT & a link with video instructions

4 weeks later patient navigators call remaining unscreened patients & use motivational interviewing techniques to help FIT completion

Televisit FIT Test Distribution Workflow

Goal: Ensure telehealth patients who are due for CRC screening receive a FIT kit in the mail and return it.

Patients receive a FIT order via televisit

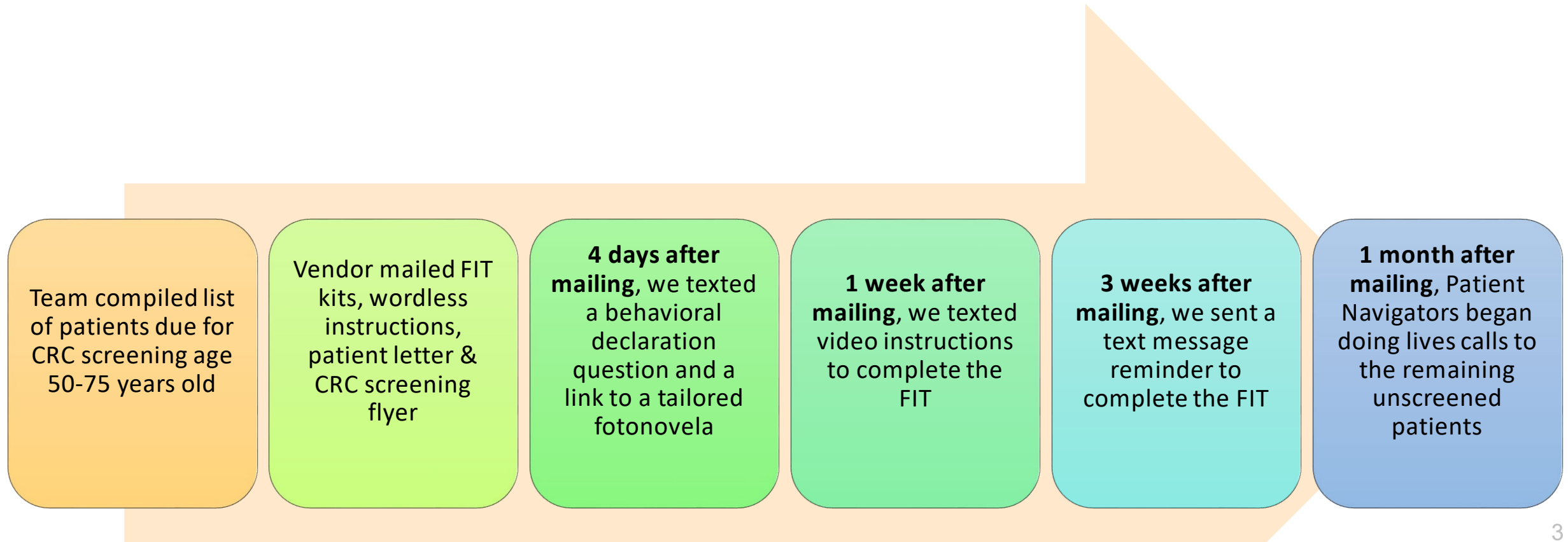
FIT kit is mailed by Patient Navigators

1 week later patients are sent a text message reminder to complete their FIT & a link with video instructions

4 weeks later patient navigators call remaining unscreened patients & use motivational interviewing techniques to help FIT completion

FIT Mass Mailer Workflow

Goal: Increase the amount of FIT kits returned as part of the Annual FIT Mass Mailer.



Abnormal FIT Follow Up Workflow

Goal: Increase colonoscopy completion after abnormal FIT.

