

EVALUATION OF PARTNERSHIP



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Roadrunner Food Bank of New Mexico, Inc.

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Partnership Evaluation

We are eager to evaluate our partnership!

Roadrunner Food Bank of New Mexico, Inc (Roadrunner®) and [Name of Healthcare Organization Including Parent Organization] have been partnering approximately one year in delivering a Healthy Foods Market within your organization. We are delighted to assess the meaningfulness and impact the partnership may be achieving. Our organizations typically support the same community members. Both of our organizations strive to reduce food insecurity, the impact of Social Determinants of Health, and to create a healthy pathway for community members. Roadrunner's® purpose is to help communities thrive and to be solution-focused. Working better together to promote health and resolve food access inequities in our community is always our hope.

To ensure our partnership is effective, it is important to revisit our perspectives and our alignment. We strive to better understand your goals, ideals, and perspectives, and to have you understand ours. We find that when we have good mutual understanding of philosophies and approaches, it is easier to find ways to creatively problem-solve, build our capacity, and better understand those who are most vulnerable and in need. Let's get started!

Discussion

1. When we first began the partnership, what was the purpose of the partnership?
2. We had identified some hopes and fears? Have these hopes been achieved or does your organization still have these hopes? Are there any lingering fears?
3. Do you think this partnership has been successful? Why or why not?
4. How may we further grow together in this partnership?
5. Has our partnership accomplished steps in positive impact in patient-level and community-level health outcomes and reducing food insecurity?
6. Is additional resources and commitment needed from Roadrunner® or from the healthcare organization?
7. Are there questions for Roadrunner® and/or the partnering health organization that will help achieve clarity about the mission, goals, and values of the organizations?
8. Does your senior leadership remain in support of this partnership?

Partnership Evaluation

Does our organization's mission, vision, and values continue to align? Are we a good good organizational and cultural fit for one another?

How do you see the future of healthy New Mexicans? Has this vision changed since we began our partnership?

Are there additional assets you may bring to he community, patient health, and to the relationship? _____

Patient Population Information

Has there been any change to the percent of your patient population that has health insurance? What percent is considered underinsured?

Has there been any change to the percent of patients managing more than one co-morbidity?

Has there been any change to the percent of patients considered high risk or have high utilization of the Emergency Department?

Do you continue to examine or measure the level of food insecurity? Has there been any change to the percent of patients that are food insecure and/or at risk?

Has there been any change to the percent of patients living in food deserts? Describe the change?

Does there either continue to be or are you in development of creating accessible public transportation to the facility(ies) [to be able to take food home after a visit]?

Clinical Management

Does your organization continue to screen for the Social Determinants of Health (SDOH)? _____

Any changes to your care coordination processes or wrap-around services to assist patients with social issues they may be experiencing?

How familiar is your organization with food insecurity screening tools, such as Hunger Vital Signs™? Does it continue to be an accessible and effective tool? _____

Are all staff aware that this assessment and responses can be entered into an Electronic Medical Record (EMR)? Is this information being entered in to an EMR? How can we help? _____

What is the process and quality of increasing health literacy, and how do you continue to implement the logistics and monitor the outcome?

Does your organization continue to monitor the quality of the doctor and patient relationship?

Any change to the hours of operation at your organization?

Has adding fresh fruits and vegetables to patient's diets improving health care outcomes and reducing healthcare costs? How is this measured and what kinds of

data demonstrate as such? Are there other foods that you think may help your patients?

Do patients have access or are your working on developing access to a dietician or Diabetic Educator? Is there a cost or insurance coverage of the dietician? _____

Program Development and Evaluation

What are you thoughts about the program evaluation process? What more may be need for effective management of patient health outcomes and program evlauation? _____

Are there any changes needed to the project management plan or the signed agreement or a Memorandum of Understanding (MOU)? If yes, what are they? _____

Any changes needed in the process of data sharing between our two organizations? How would this further assist the clinic in managing the patient health outcomes and program & partnership evaluation?

Roadrunner[®] Evaluation

Score Card

Discussion	Strongly Disagree	Disagree	Neutral	Agree	Strongly Agree
The discussion was engaged and lively					
Roadrunner and the healthcare partner continue to have a mutual interest in					

understanding and resolving hunger in the community it serves.					
This healthcare partner would continue to be a strong partner for Roadrunner®					
The healthcare partner has the capacity and the necessary support to continue and nurture the partnership					
Partnership Evaluation	Strongly Disagree	Disagree	Neutral	Agree	Strongly Agree
The mission, vision, and philosophy continue to align between Roadrunner® and the healthcare partner					
The partnership continues to be a resourceful asset to the communities it serves					
We continue to share a common vision towards the future health of New Mexicans					
Patient Population Info	Strongly Disagree	Disagree	Neutral	Agree	Strongly Agree
Roadrunner® and the healthcare partner had a good discussion about the attributes of the patient population the community serves					
Roadrunner® and the healthcare partner remain equally interested in better understanding the health inequities that exist in the communities being served					
Roadrunner® and the healthcare partner continue to resolve in being an integral part of the solution in reducing the challenges with nutrition-related chronic health issues					

Score Card Continued...

Clinical Management	Strongly Disagree	Disagree	Neutral	Agree	Strongly Agree
The healthcare partner has sound comprehensive evidenced-based models of care practices					
The healthcare partner has full scale SDOH and Food Insecurity Assessment along with referrals, care coordination, and wrap around care					
The healthcare partner values the medical and non-medical needs of the patient					

The healthcare partner values good nutrition education and outreach as an integral component to healthcare					
Program Development & Evaluation	Strongly Disagree	Disagree	Neutral	Agree	Strongly Agree
There may be necessary changes in process between Roadrunner® and the healthcare partner in program evaluation					
There continues to be a solid foundation of knowledge, resources, and capacity to develop data points and data sharing processes					

Roadrunner’s® Hopes and Fears About the Partnership

Additional Thoughts or Concerns? _____

Scoring Outcome

- Let’s Continue to Partner!
- We have some additional questions
- This may not be a good fit